



IDAHO DEPARTMENT OF
HEALTH & WELFARE

C.L. "BUTCH" OTTER – Governor
RICHARD M. ARMSTRONG – Director

DEBBY RANSOM, R.N., R.H.I.T – Chief
BUREAU OF FACILITY STANDARDS
3232 Elder Street
P.O. Box 83720
Boise, Idaho 83720-0036
PHONE: (208) 334-6626
FAX: (208) 364-1888
E-mail: fsb@idhw.state.id.us

August 10, 2007

Kathy Higley, Administrator
Emeritus Corporation - Highland Hills
1501 Baldy Avenue
Pocatello, ID 83201

License #: RC-770

Dear . Higley:

On July 24, 2007, a Fire Life Safety Survey was conducted at Emeritus Corporation - Highland Hills. As a result of that survey, deficient practices were found. The deficiencies were cited at the following level(s):

- Non-core issues, which are described on the Punch List, and for which you have submitted evidence of resolution.

This office is accepting your submitted evidence of resolution.

Should you have questions, please contact Mark Grimes, Health Facility Surveyor, Facility Fire, Safety, and Construction Program, at (208) 334-6626.

Sincerely,

MARK P. GRIMES
Team Leader
Health Facility Surveyor
Facility Fire Safety & Construction Program

MPG/lj

COPY



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August 9, 2007

Kathy Higley, Administrator
Emeritus Corporation - Highland Hills
1501 Baldy Ave
Pocatello, ID 83201

Dear Ms. Higley:

On July 24, 2007, a Fire Life Safety Survey was conducted at Emeritus Corporation - Highland Hills. The facility was found to be providing a safe environment for its residents.

The enclosed form, stating no core issue deficiencies were cited during the survey, is for your records only and need not be returned.

Please bear in mind that non-core issue deficiencies were identified on the punch list, a copy of which was reviewed and left with you during the exit conference. The completed punch list form and accompanying evidence of resolution (e.g., receipts, pictures, policy updates, etc.) are to be submitted to this office by August 23, 2007.

Should you have any questions about our visit, please contact me at (208) 334-6626.

Sincerely,

MARK GRIMES
Supervisor
Facility Fire Safety & Construction Program

MG/lj

Enclosure

COPY



IDAHO DEPARTMENT OF HEALTH & WELFARE

C.L. "BUTCH" OTTER – Governor
RICHARD M. ARMSTRONG – Director

LESLIE M. CLEMENT - Administrator
DIVISION OF MEDICAID
Post Office Box 83720
Boise, Idaho 83720-0036
PHONE: (208) 334-5747
FAX: (208) 364-1811

August 9, 2007

Kathy Higley, Administrator
Emeritus Corporation - Highland Hills
1501 Baldy Ave
Pocatello, ID 83201

Dear Ms. Higley:

On July 24, 2007, a complaint investigation survey was conducted at Emeritus Corporation - Highland Hills. The survey was conducted by Mark Grimes, Life Safety Code Inspector. This report outlines the findings of our investigation.

Complaint # ID00003125

Allegation #1: Staff was not trained on how to disable audible fire alarm when set off by a Resident when there no fire.

Findings: On July 24, 2007 at 3:20 p.m. during an interview with staff, it was confirmed the staff on duty at the time of the alarm did not know how to silence the alarm, however they did know to contact the monitoring company and fire department to cancel the response.

Fire Drill record review indicated that the facility failed to ensure staff was trained in dealing with a fire emergency by not conducting drills at least quarterly on each shift. The documentation indicated of the past ten drills since June 29, 2006, all ten were conducted on day shift only.

Conclusion: Substantiated. The facility was issued a deficiency at IDAPA 16.03.22.410.02., failure to conduct a minimum of one fire drill per shift per quarter that involved all personnel and residents and 16.03.22.415.04., failure to maintain the Fire Alarm Detection System Service and Testing. The facility was required to submit evidence of resolution within 30 days.

FILE COPY

Kathy Higley, Administrator

August 9, 2007

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Allegation #2: Hazardous chemicals were not secured/supervised.

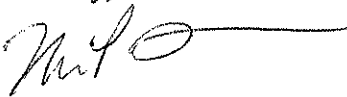
Findings: On July 24, 2007 at 3:20 p.m., during a tour of the facility and staff interview it was observed that hazardous chemicals in the facility are stored in a secure one-hour rated compartment off the kitchen and separate from other storage. The chemical ingested by resident was a chemical in use at the wash sink; the chemical was in a labeled container and in the rack provided for use. The resident had wheeled himself into the kitchen and was unobserved for only a moment when the incident took place. The resident who ingested the liquid was discovered immediately during the ingestion by kitchen staff. Emergency actions were taken and were appropriate. A copy of the facility incident report was obtained and is on file.

Conclusion: Unsubstantiated. Although it may have occurred, it could not be determined during the complaint investigation.

Based on the findings of the complaint investigation, the facility was found to be out of compliance with the rules for Residential Care or Assisted Living Facilities in Idaho. A Statement of Deficiencies has been issued to your facility. Please develop a Plan of Correction as outlined in the cover letter to the Statement of Deficiencies and/or Non-core issues were identified and included on the Punch List.

If you have questions or concerns regarding our visit, please call us at (208) 334-6626. Thank you for the courtesy and cooperation you and your staff extended to us while we conducted our investigation.

Sincerely,



MARK GRIMES

Team Leader

Health Facility Surveyor

Residential Community Care Program

MG/lj



ASSISTED LIVING

Non-Core Issues

Punch List

Facility Name	Physical Address	Phone Number
Emeritus - Highlands	1501 Baldy	237-6866
Administrator	City	ZIP Code
Smitty Wiley	Pocatello	83201
Survey Team Leader	Survey Type	Survey Date
Mark Grimes	FLS/Complaint Survey	7/24/07

[illegible]

Date Signed _____

67/2407